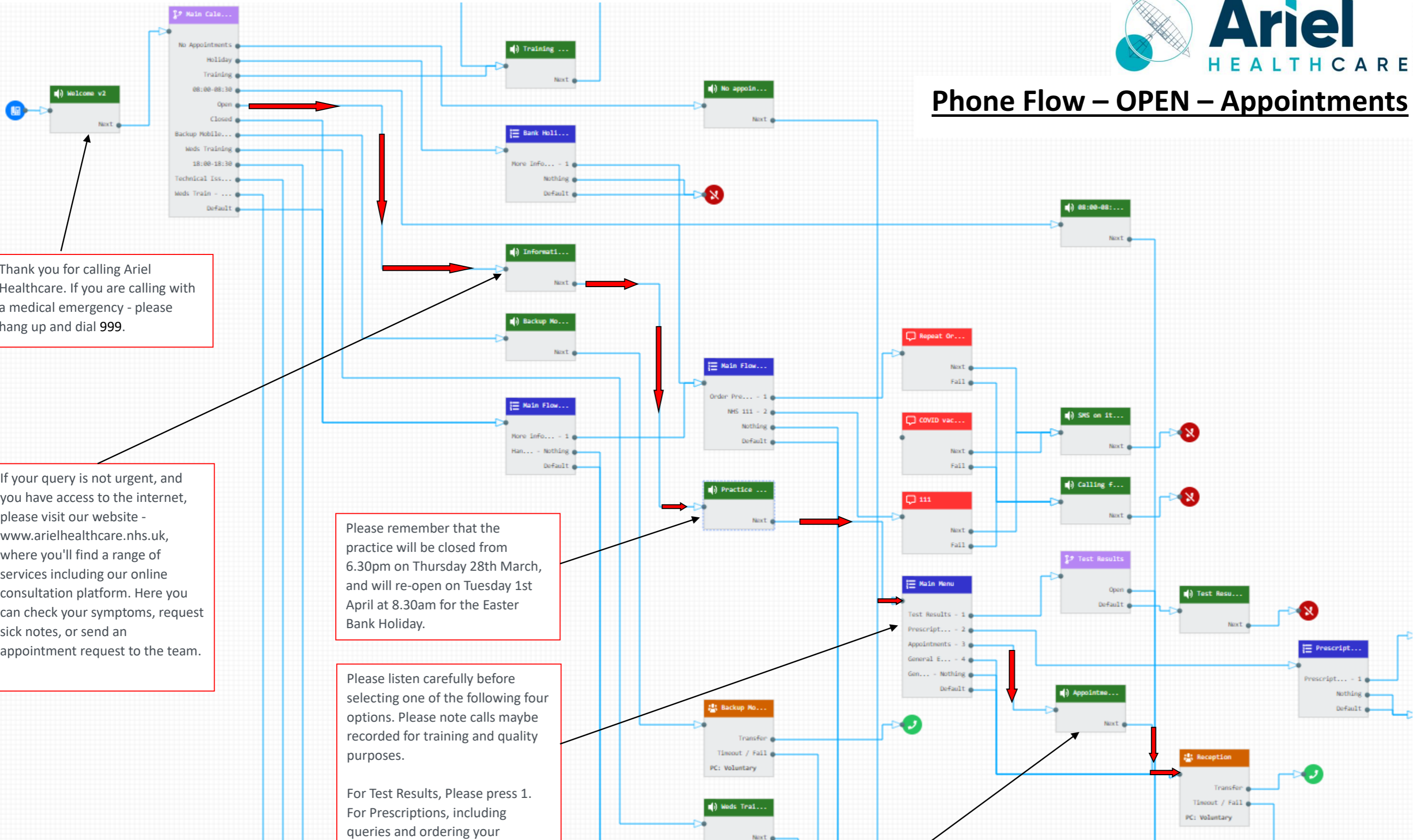


Phone Flow – OPEN – Appointments



Thank you for calling Ariel Healthcare. If you are calling with a medical emergency - please hang up and dial 999.

If your query is not urgent, and you have access to the internet, please visit our website - www.arielhealthcare.nhs.uk, where you'll find a range of services including our online consultation platform. Here you can check your symptoms, request sick notes, or send an appointment request to the team.

Please remember that the practice will be closed from 6.30pm on Thursday 28th March, and will re-open on Tuesday 1st April at 8.30am for the Easter Bank Holiday.

Please listen carefully before selecting one of the following four options. Please note calls maybe recorded for training and quality purposes.

For Test Results, Please press 1.
 For Prescriptions, including queries and ordering your prescription, please press 2.
 For Appointments, Please Press 3.
 and for General Enquiries, Please press 4.

If you do not select any option, Your call will be put through to the patient services team.

Our patient services team have been asked to ask you questions with regards to the reason for your appointment. This is to ensure that you are seen by the most appropriate clinician. Please hold and a member of the team will be with you as soon as they can.